CRISP Launches New, Dynamic Analysis and Reporting Platform

Provides Hospital Users and Stakeholders More Power, Flexibility, and Ease of Use to Meet Challenges of Nationally-Recognized Maryland Model

COLUMBIA, Maryland— Chesapeake Regional Information System for our Patients (CRISP) now provides an upgraded and more flexible analytics platform to hospitals across Maryland that are committed to adopting data-driven improvement and transformation. CRISP provides reports to its hospital participants to support their financial, quality improvement, and population health management staff in monitoring key metrics such as readmission trends and patient utilization. The newly-launched reporting platform provides its hospital users simpler access to their reports, enables them to customize the report landing page, and provides new interactive tools to create more powerful reports and drill downs.

"As our hospital user base continues to increase their sophistication in using data to manage the unique challenges of the Maryland All-Payer Total Cost of Care model, they increase their dependence upon our reports and analyses," said Gerard Reardon, PhD, Director of CRISP Reporting Services. "Such increased sophistication led to a demand for more interactive and predictive reports, as one example. Increasingly, hospitals are integrating the results of our reports into their operational and clinical workflow. Consequently, we at CRISP recognized that we had to meet the increasing scale and complexity of demand upon us. We must continually enhance the reliability, power, flexibility, and efficiency of our infrastructure to support their efforts.

"We asked our data management partner, hMetrix, to assist in this effort. Their commitment, can do attitude, deep healthcare, technical and scientific skill, paired with a collaborative team-based approach, enabled CRISP to complete this complex project on time and within budget. We look forward to partnering on more projects with hMetrix involving our staff, our other technology partners, and our hospital stakeholders, as we take on new and challenging initiatives required to help hospitals succeed in the next phase of the Maryland model."

"We are very pleased that we could assist CRISP to better meet current demands and establish a foundation for the future," said George Chalissery, CEO, hMetrix. "It is the essence of our partnership model to provide our partners the solutions they need to resolve their unique challenges through the best use of skilled staff, tools, and platforms. This is especially true with a partner such as CRISP that is uniquely successful and committed to data-driven healthcare innovation."

CRISP is a regional health information exchange (HIE) serving Maryland, the District of Columbia, and West Virginia. The goal of the HIE is to deliver the right health information to the right place at the right time—providing safer, more timely, efficient, effective, equitable, patient-centered care. To do so, CRISP offers a suite of tools enabling its region's providers to meet such standards.

hMetrix seeks to put data in the service of operational and clinical decision-making. Its team of analysts, architects, scientists, database administrators, healthcare domain experts, and programmers work in a collaborative, partner-based model. The hMetrix model enables its partners to better serve their patients, stakeholders, and partners—without hMetrix intruding into these key relationships.